

JOHN M. ALDRICH

JMALDRICH@YAHOO.COM/ 706-694-9810

SEEKING SYSTEMS ADMINISTRATION OR MANAGEMENT CAREER IN A MOTIVATED NETWORK ENVIRONMENT

COMPUTER SKILLS

- EXPERIENCE WITH SUPPORTING NETWORK CONNECTIVITY FOR FORTUNE 500 CORPORATIONS.
- OVER 15 YEARS COMPUTER EXPERIENCE.
- OVER 8 YEARS SYSTEMS ADMINISTRATION EXPERIENCE.
- OVER 10 YEARS TECHNICAL SUPPORT EXPERIENCE.
- EXTENSIVE WORK WITH LINUX RED HAT/FEDORA , MICROSOFT WINDOWS OS, NETWORKING, AND APPLICATIONS.
- EXTENSIVE EXPERIENCE REMOVING SPYWARE/ADWARE AND VIRUSES
- REMEDY ARS
- SYMANTEC GHOST ENTERPRISE
- BLACKBERRY ENTERPRISE SERVER INSTALLATION AND CONFIGURATION
- PRAIRIEFYRE 6110 CCM/ CYBERACD INSTALLATION AND MAINTENANCE

WORK HISTORY

11/2001-6/2006 COVISTA COMMUNICATIONS CHATTANOOGA, TN

PC TECH / HELP DESK / LAN ADMINISTRATOR

- INSTALLED AND MAINTAINED WINDOWS NT & 2000 SERVERS.
- SET UP NEW EMPLOYEE NETWORK AND EMAIL ACCOUNTS.
- DISABLED SEPARATED EMPLOYEE ACCOUNTS INCLUDING NETWORK AND EMAIL.
- MAINTAINED MIXED DEPLOYMENT OF WINDOWS 98, 2000 AND XP PROFESSIONAL PCs.
- BUILT AND DEPLOYED NEW VPN SERVER, INCLUDING CONFIGURING VPN ACCESS.
- TROUBLESHOT AND REPAIRED CUSTOMER SERVICE PCs, INCLUDING REPLACING HARD DRIVES, NICs, ETC.
- BUILT ENTERPRISE GHOST SERVER TO HELP AUTOMATE DEPLOYMENT OF GHOST IMAGES.
- DEPLOYED NEW VERSIONS OF SOFTWARE VIA SYMANTEC GHOST.
- BUILT GHOST IMAGES FOR BOTH ADMIN AND CSR MACHINES.
- CONFIGURED DHCP SERVER TO ASSIGN SPECIFIC IP ADDRESSES TO SPECIFIC MACHINES VIA MAC ADDRESS.

09/2001-10/2001 VOL STATE INTERNET & COMPUTERS DAYTON, TN

PC TECH

- BUILT PCs TO CUSTOMER SPECIFICATIONS.
- REPAIRED CUSTOMER PCs IN THE SHOP.
- MADE SERVICE CALLS TO LOCAL BUSINESS CLIENTS TO TROUBLESHOOT AND REPAIR PCs ON-SITE.

John Aldrich 4218 SPRING VALLEY DRIVE COHUTTA, GA 30710 706-694-9810

EMAIL: JMALDRICH@YAHOO.COM

01/1999 - 05/2001 HIGHER TECHNOLOGY SERVICES CHATTANOOGA, TN

SENIOR SUPPORT ENGINEER FOR REGIONAL INTERNET SERVICE PROVIDER.

- CONFIGURED MACHINES AND OPERATING SYSTEMS FOR DIAL-UP ACCESS AND HOSTING SERVICES.
- SET UP POP EMAIL CONFIGURATION FOR BOTH ENTERPRISE AND INDIVIDUALS.
- INSTALLED AND CONFIGURED LINUX, WINDOWS, AND MACINTOSH SYSTEMS FOR DIAL-UP ACCESS.
- EXTENSIVE EXPERIENCE IN TROUBLE-SHOOTING AND RECONFIGURATION.
- SET UP DOMAIN-LEVEL WEB SPACE ON BOTH IIS AND APACHE

06/1992-09/1997 DUNGEON BULLETIN BOARD SYSTEMS CHATTANOOGA, TN

ADMINISTRATOR / SYSTEMS OPERATOR

- DESIGNED, MANAGED AND OVERSAW OPERATIONS OF PRIVATE PROPRIETARY PACKET NETWORK
- INTEGRATED SECURED EMAIL TRANSMISSION BETWEEN WIDELY SCATTERED SITES
- COORDINATED COMMUNICATIONS THROUGH MULTIPLE NETWORK SYSTEMS NATIONALLY AND INTERNATIONALLY
- MEMBER OF LARGE NETWORK SYSTEMS INCLUDING GOVERNMENTAL AND MEDICAL COMMUNITIES

EDUCATION

2001 NEW HORIZONS COMPUTER LEARNING CTR CHATTANOOGA, TN

- COMPLETED A+ CERTIFICATION COURSE.

1995 CLEVELAND STATE COMMUNITY COLLEGE CLEVELAND, TN

- COURSES IN COMPUTER REPAIR AND NETWORKING

1989 UNIVERSITY OF TENNESSEE KNOXVILLE, TN

- BACHELOR OF SCIENCE, MASS COMMUNICATIONS

- GRADUATED *CUM LAUDE*

1987 CLEVELAND STATE COMMUNITY COLLEGE CLEVELAND, TN

- ASSOCIATE OF ARTS

- GRADUATED *CUM LAUDE*

PROFESSIONAL AFFILIATIONS

CHUGALUG CHATTANOOGA UNIX, GNU AND LINUX USERS GROUP

CALUG CHATTANOOGA AREA LINUX USERS GROUP FOUNDING MEMBER

CARPE APTENODYTES SOCIETY, LINUX ADVOCACY GROUP

REFERENCES

Mike Harrison

Software Architect, NextKnowledge

535 Chestnut Street #160

Chattanooga, TN 37402

423-605-6943

EMAIL: mike@nextknowledge.com

Doug Ferguson

Local Provisioning Manager, Covista Communications

P.O. Box 606

Trenton, Ga 30752

John Aldrich 4218 SPRING VALLEY DRIVE COHUTTA, GA 30710 706-694-9810

EMAIL: [JMALDRICH@YAHOO.COM](mailto:jmaldrich@yahoo.com)

(C)423-243-7594

EMAIL: hdferguson@comcast.net

John Rinaldi

Outside Collections Manager, Covista communications

9505 Imperial Drive

Ooltewah, TN 37363

212-537-6877

EMAIL: rina4085@bellsouth.net

Michael Peel

Technology Coordinator, Collegdale Academy

4855 College Dr. E.

P.O. Box 628

Collegedale, TN 37315-0628

(423) 396-2124

EMAIL: peel@southern.edu

John Aldrich 4218 SPRING VALLEY DRIVE COHUTTA, GA 30710 706-694-9810

EMAIL: JMALDRICH@YAHOO.COM